

# TYRO TRAINING

TRAINING | CONSULTANCY | SUPPORT

## TRAINING PROGRAMME

MAY - OCTOBER 2017


SKIPTON: 01756 797 266 | SCARBOROUGH: 01723 588 072

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WWW.TYROTRAINING.CO.UK

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Use the course categories below to help you find the training you require:

 Funded training available

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Welcome to our second programme of 2017, detailing courses from May to October.

It's a busy time at Tyro Training as we're providing dozens of fully funded courses for local companies, thanks to a project funded by the European Social Fund. If you work at an SME and would like to know more, please contact our business development team.

Our **FREE** English & maths courses continue to be very popular - they're available to adults who wants to achieve Level 2 in numeracy and literacy - the equivalent of a grade C at GCSE (subject to eligibility).

Other courses range from landbased training such as Chainsaw proficiency, through to Bookkeeping and Payroll or First Aid. We also have evening classes offering the flexibility for you to pursue training at a time convenient to you.



## FUNCTIONAL SKILLS ENGLISH & MATHS











**BOOST YOUR  
CONFIDENCE  
WITH A **FREE**\*  
NUMERACY OR LITERACY COURSE**

A Skills Funding Agency initiative to improve core skills in the workplace means we can now offer **FREE** English and maths courses to **ANY** adult\* who wants to achieve the equivalent of a grade C at GCSE.

Functional Skills qualifications are designed to equip people with the English and maths skills needed to operate confidently and independently in work, learning and everyday life. The skills can be used to solve day to day practical problems and challenges, whilst gaining a qualification at the same time.

### SESSIONS

 Monday Afternoons	 13:00 - 15:00
 Monday Evenings	 17:15 - 19:15
 Tuesday Evenings	 18:00 - 20:00
 Thursday Mornings	 09:30 - 11:30

### BENEFITS FOR INDIVIDUALS

Some people may have had negative experiences or encountered barriers to learning English and maths. Our pressure-free courses are designed to support, encourage and build confidence whilst helping candidates to gain an important qualification.

### BENEFITS FOR EMPLOYERS

Improving the basic skills of your workforce will not only improve staff morale, it can also boost productivity. Staff will gain confidence in everyday tasks such as writing properly-worded emails or working out percentages, improving the quality of work. It won't cost you a penny, and what's more, we can even send our trainer to support your staff in your workplace.

### ELIGIBILITY

\*The course is open to adults aged 19 and over (as of 31 August 2016) who have been in the EU for the past three years and have not achieved the equivalent of a grade C at GCSE. Candidates can be eligible for one or both courses.

**WE CAN EVEN SEND OUR TRAINER TO YOUR PLACE OF WORK**



# FIRST AID

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## EMERGENCY FIRST AID AT WORK | 1 DAY | £80

Calendar Icon	Alarm Icon	Location Pin Icon
8 May	09:30 - 17:00	Skip
24 May	09:30 - 17:00	Skip
7 June	09:30 - 17:00	Skip
30 June	09:30 - 17:00	Skip
14 July	09:30 - 17:00	Skip
28 July	09:30 - 17:00	Skip
10 August	09:30 - 17:00	Skip
31 August	09:30 - 17:00	Skip
20 September	09:30 - 17:00	Skip
4 October	09:30 - 17:00	Skip
27 October	09:30 - 17:00	Skip
24 May	09:00 - 17:00	Scarb
29 June	09:00 - 17:00	Scarb
12 July	09:00 - 17:00	Scarb
13 September	09:00 - 17:00	Scarb
18 October	09:00 - 17:00	Scarb

## PAEDIATRIC FIRST AID | 2 DAYS | £110

Calendar Icon	Alarm Icon	Location Pin Icon
4, 5 May	09:30 - 16:30	Skip
25, 26 May	09:30 - 16:30	Skip
5, 6 June	09:30 - 16:30	Skip
3, 4 July	09:30 - 16:30	Skip
17, 18 August	09:30 - 16:30	Skip
14, 15 September	09:30 - 16:30	Skip
12, 13 October	09:30 - 16:30	Skip
15, 16 June	09:00 - 16:00	Scarb
20, 21 September	09:00 - 16:00	Scarb

## EMERGENCY PAEDIATRIC FIRST AID | 1 DAYS | £80

Calendar Icon	Alarm Icon	Location Pin Icon
15 June	09:00 - 17:00	Skip
21 September	09:00 - 17:00	Skip
26 May	09:00 - 17:00	Scarb
11 September	09:00 - 17:00	Scarb

### ALSO AVAILABLE ON REQUEST:

- Basic First Aid for Parents
- Automated External Defibrillation (AED)
- Basic First Aid
- First Aid with Forestry Unit (+F)



### EXPERIENCE COUNTS

Our trainers have used all the skills they teach in real life workplace situations



## FIRST AID AT WORK | 3 DAYS | £185

Calendar Icon	Alarm Icon	Location Pin Icon
15, 16, 17 May	09:30 - 17:00	Skip
12, 13, 14 June	09:30 - 17:00	Skip
10, 11, 12 July	09:30 - 17:00	Skip
14, 15, 16 August	09:30 - 17:00	Skip
11, 12, 13 September	09:30 - 17:00	Skip
9, 10, 11 October	09:30 - 17:00	Skip
10, 11, 12 May	09:00 - 16:30	Scarb
18, 19, 20 July	09:00 - 16:30	Scarb
6, 7, 8 September	09:00 - 16:30	Scarb

## FIRST AID AT WORK REQUALIFICATION | 2 DAYS | £145


Calendar Icon	Alarm Icon	Location Pin Icon
22, 23 May	09:30 - 17:00	Skip
26, 27 June	09:30 - 17:00	Skip
7, 8 August	09:30 - 17:00	Skip
18, 19 September	09:30 - 17:00	Skip
30, 31 October	09:30 - 17:00	Skip
11, 12 October	09:00 - 16:30	Scarb

 NO DATES AVAILABLE AT YOUR LOCAL TYRO? CALL US TO DISCUSS





# HEALTH & SAFETY

 Funded training available

 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## LEVEL 2 AWARD IN HEALTH & SAFETY | 1 DAY | £80

Calendar Icon	Alarm Icon	Location Pin Icon
19 May	09:00 - 17:00	Skip
30 June	09:00 - 17:00	Skip
28 July	09:00 - 17:00	Skip
12 September	09:00 - 17:00	Skip
3 May	09:00 - 17:00	Scarb
5 June	09:00 - 17:00	Scarb
13 July	09:00 - 17:00	Scarb
18 September	09:00 - 17:00	Scarb
19 October	09:00 - 17:00	Scarb

## FIRE SAFETY AWARENESS | ½ DAY | £70

Calendar Icon	Alarm Icon	Location Pin Icon
1 June	09:00 - 13:00	Skip
18 September	09:00 - 13:00	Skip
20 October	09:00 - 13:00	Scarb

### ALSO AVAILABLE ON REQUEST:

- Fire Marshal
- Risk Management Level 3
- Working at Heights
- Legionella Awareness
- Asbestos Awareness
- Abrasive Wheels

## LEVEL 3 AWARD IN HEALTH & SAFETY | 3 DAYS | £275

Calendar Icon	Alarm Icon	Location Pin Icon
6, 7, 8 June	09:00 - 17:00	Skip
23, 24, 25 October	09:00 - 17:00	Skip

## CONTROL OF SUBSTANCES HAZARDOUS TO HEALTH | ½ DAY | £60

Calendar Icon	Alarm Icon	Location Pin Icon
6 July	09:00 - 12:00	Scarb

## BASIC MANUAL HANDLING | ½ DAY | £50

Calendar Icon	Alarm Icon	Location Pin Icon
6 July	13:00 - 16:00	Scarb

## BAD WEATHER DRIVING | ½ DAY | £50

Calendar Icon	Alarm Icon	Location Pin Icon
29 September	09:00 - 12:30	Scarb

## ROLO - HEALTH & SAFETY AWARENESS | 1 DAY | £110

Calendar Icon	Alarm Icon	Location Pin Icon
10 May	09:00 - 17:00	Skip
20 June	09:00 - 17:00	Skip
31 July	09:00 - 17:00	Skip
30 August	09:00 - 17:00	Skip
17 October	09:00 - 17:00	Skip



# FOOD SAFETY

 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE



## LEVEL 2 AWARD IN FOOD SAFETY | 1 DAY | £80

Calendar Icon	Alarm Icon	Location Pin Icon
17 May	09:00 - 17:00	Skip
28 June	09:00 - 17:00	Skip
18 July	09:00 - 17:00	Skip
9 August	09:00 - 17:00	Skip
6 September	09:00 - 17:00	Skip
9 October	09:00 - 17:00	Skip
14 June	09:00 - 17:00	Scarb
16 August	09:00 - 17:00	Scarb
14 September	09:00 - 17:00	Scarb
17 October	09:00 - 17:00	Scarb

## LEVEL 3 AWARD IN FOOD SAFETY | 3 DAYS | £275

Calendar Icon	Alarm Icon	Location Pin Icon
21, 22, 23 June	09:00 - 17:00	Skip
2, 3, 4 October	09:00 - 17:00	Skip

## LEVEL 2 AWARD FOR PERSONAL LICENCE HOLDERS | 1 DAY | £150

Calendar Icon	Alarm Icon	Location Pin Icon
5 June	09:00 - 17:00	Skip
27 July	09:00 - 17:00	Skip
5 September	09:00 - 17:00	Skip

## FOOD ALLERGENS | ½ DAY | £50

Calendar Icon	Alarm Icon	Location Pin Icon
8 June	09:00 - 12:00	Skip
7 August	09:00 - 12:00	Skip
11 October	09:00 - 12:00	Skip

### ALSO AVAILABLE ON REQUEST:

- Basic Food Safety
- Nutrition for Schools
- Healthy Foods & Special Diets
- Level 3 HACCP in Catering



# DISTANCE LEARNING

Distance Learning courses are absolutely perfect for people with busy home/working lives who want to gain a FREE accredited qualification (subject to eligibility). The courses begin with a one hour tutor led induction where you will receive all of the learning materials and workbooks and you will set deadlines with the tutor that can be tailored specifically to fit around your lifestyle.

## OUR DISTANCE LEARNING COURSES:

- Awareness of Mental Health Problems
- Common Health Conditions
- Information, Advice or Guidance
- Prevention & Control of Infection
- Principles of Care Planning
- Principles of Customer Service
- Principles of Dementia Care
- Principles of End of Life Care
- Principles of Working with Individuals with Learning Disabilities
- Principles of Team Leading
- Understanding Autism
- Understanding Dignity and Safeguarding in Adult Health & Social Care
- Understanding Nutrition and Health
- Understanding the Care and Management of Diabetes
- Understanding the Safe Handling of Medication in Health & Social Care
- Principles of Business Administration
- Lean Organisation Management Techniques

# FREE\*

SUBJECT TO ELIGIBILITY

FOR MORE COURSE INFORMATION VISIT:

**WWW.TYROTRAINING.CO.UK**

### \*AM I ELIGIBLE TO GET THIS FOR FREE?

- ✓ You must have been aged 19 or over on 31 August 2016
- ✓ You must have lived within the EU for the last 3 years
- ✓ You should inform us of any other course/educational programme that you are studying

In order to receive the fully funded training, you must complete your training successfully within the agreed timescales. If for any reason you withdraw from the training or fail to submit the work as per the study schedule then a fee of £100 per person will be payable by the person contracting the training

GET A FREE QUALIFICATION FROM HOME



# NVQ/DIPLOMAS

## THE BENEFITS OF WORKPLACE TRAINING

- Workplace training offers the opportunity to improve skills and gain recognised qualifications
- Empower your staff, building confidence and capability to enable them to excel within their role
- Investing in employees makes them feel valued, leading to an improvement in staff retention rates
- Your business will directly benefit through increased productivity and improved staff performance

★ BUSINESS ★ CATERING ★ HEALTH & SOCIAL CARE ★ HOSPITALITY ★

For more information on NVQ/Diplomas, or to enquire about eligibility or learner loans

**GIVE US A CALL ON: 01756 797266 (SKIPTON) OR  
01723 588072 (SCARBOROUGH)**

## ADVANCED LEARNER LOANS

GET SUPPORT TO STUDY AND IMPROVE YOUR CAREER PROSPECTS

The Advanced Learner Loan is a government loan designed to help people get into education or to retrain. It isn't means tested and no credit checks are required. visit [www.tyrotraining.co.uk/adult-learner-loan/](http://www.tyrotraining.co.uk/adult-learner-loan/) for more details



# LANDBASED & RURAL

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## PA1/PA6 SAFE USE & HANDLING OF PESTICIDES USING A KNAPSACK | 3 DAYS | £420

Calendar	Alarm	Location
22, 23, 24 May	08:30 - 17:00	Skip
12, 13, 14 June	08:30 - 17:00	Skip
24, 25, 26 July	08:30 - 17:00	Skip
14, 15, 16 August	08:30 - 17:00	Skip
11, 12, 13 September	08:30 - 17:00	Skip
23, 24, 25 October	08:30 - 17:00	Skip
25, 26, 27 September	08:30 - 17:00	Scarb



10% OFF LANDBASED COURSES FOR ALL BALI MEMBERS

## PA2 SAFE APPLICATION OF PESTICIDES USING HORIZONTAL BOOM SPRAYERS | 2 DAYS | £225

Calendar	Alarm	Location
15, 16 June	08:30 - 17:00	Skip
27, 28, July	08:30 - 17:00	Skip
17, 18 August	08:30 - 17:00	Skip
26, 27 October	08:30 - 17:00	Skip

## SIT ASTRIDE ATV HANDLING | 2 DAYS | £250

Calendar	Alarm	Location
8, 9 June	08:30 - 16:30	Skip
6, 7, July	08:30 - 16:30	Skip
14, 15 September	08:30 - 16:30	Skip
19, 20 October	08:30 - 16:30	Skip



### ALSO AVAILABLE ON REQUEST:

- (CS34 /CS35) Severing Uprooted or Windblown Trees Using a Chainsaw
- (CS50) Emergency Treework Operations
- First Aid with Forestry Unit
- Safe use of Plant Machinery
- Stump Grinder
- MEWP
- Chainsaw from a MEWP
- Chainsaw Refreshers



# LANDBASED & RURAL

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## CS30/31 CROSS CUTTING, MAINTENANCE AND FELLING OF TREES UP TO 380MM | 5 DAYS | £660

Calendar	Alarm	Location
8, 9, 10, 11, 12, May	08:30 - 17:00	Skip
15, 16, 17, 18, 19 May	08:30 - 17:00	Skip
5, 6, 7, 8, 9 June	08:30 - 17:00	Skip
3, 4, 5, 6, 7 July	08:30 - 17:00	Skip
7, 8, 9, 10, 11 August	08:30 - 17:00	Skip
4, 5, 6, 7, 8 September	08:30 - 17:00	Skip
9, 10, 11, 12, 13 October	08:30 - 17:00	Skip

## CS39 AERIAL CUTTING OF TREES WITH A CHAINSAW USING FREE-FALL TECHNIQUES | 3 DAYS | £350

Calendar	Alarm	Location
5, 6, 7 June	08:30 - 17:00	Skip
21, 22, 23 August	08:30 - 17:00	Skip
16, 17, 18 October	08:30 - 17:00	Skip

## CS40/41 C&G NPTC LEVEL 3 AWARD IN AERIAL TREE PRUNING & RIGGING | 5 DAYS | £660

Calendar	Alarm	Location
2, 3, 4, 5, 6 October	08:30 - 17:00	Skip

## CS32 FELLING & PROCESSING TREES OVER 380MM | 3 DAYS | £390

Calendar	Alarm	Location
28, 29, 30 June	08:30 - 17:00	Skip

## USE OF BRUSHCUTTERS & STRIMMERS | 1 DAY | £195

Calendar	Alarm	Location
7 October	08:30 - 17:00	Skip
18 October	08:30 - 17:00	Skip

## CS38 TREE CLIMBING & RESCUE | 5 DAYS | £490

Calendar	Alarm	Location
22, 23, 24, 25, 26, May	08:30 - 17:00	Skip
10, 11, 12, 13, 14 July	08:30 - 17:00	Skip
18, 19, 20, 21, 22 September	08:30 - 17:00	Skip

## SAFE USE OF A MANUALLY FED WOODCHIPPER | 1 DAY | £195

Calendar	Alarm	Location
8 June	08:30 - 17:00	Skip
23 August	08:30 - 17:00	Skip

**ROLO HEALTH & SAFETY COURSE - SEE PAGE 6**



# HEALTH & SOCIAL CARE

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## SAFE MOVING & HANDLING OF PEOPLE | 1 DAY | £110



28 September



09:00 - 16:00



Scarb

## INFECTION CONTROL | ½ DAY | £50



21 August

8 June



09:00 - 12:30

09:00 - 12.30



Skip

Scarb

## SAFE MOVING & HANDLING OF PEOPLE UPDATE | ½ DAY | £60



22 May

20 October



13:00 - 16:00

13:00 - 16:00



Scarb

Scarb

## SAFE MOVING & HANDLING OF PEOPLE (TRAIN THE TRAINER) | 3 DAYS | £295



5, 12, 19 May

13, 14, 15 September

8, 9, 11 May

2, 3, 4 October



09:00 - 17:00

09:00 - 17:00

09:00 - 17:00

09:00 - 17:00



Skip

Skip

Scarb

Scarb

## INTRODUCTION TO ADULT SAFEGUARDING | 3 HOURS | £50



20 July

21 June

6 September



09:00 - 12:00

09:00 - 12:30

13:00 - 16:30



Skip

Scarb

Scarb



### ALSO AVAILABLE ON REQUEST:

- Continence Management
- Epilepsy Awareness
- Anxiety Management
- Nutrition for Carers
- Person-centred Care Planning
- Tissue Viability
- Infection Control
- Introduction to Mental Health Awareness



# HEALTH & SOCIAL CARE

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## AUTISM AWARENESS | ½ DAY | £50



3 August

12 June



09:00 - 12:30

13:00 - 16:30



Skip

Scarb

## INTRODUCTION TO DEMENTIA AWARENESS | ½ DAY | £50



31 May

12 June



09:00 - 12:30

09:00 - 12:30



Skip

Scarb

## DEMENTIA AWARENESS, MANAGING CHALLENGING BEHAVIOUR | ½ DAY | £50



9 June



09:00 - 12:30



Skip

## UNDERSTANDING THE PRINCIPLES AND PRACTICES OF ASSESSMENT | 2 DAYS | £195



18, 19 May



10:00 - 17:00



Scarb



## SAFE HANDLING OF MEDICATIONS | ½ DAY | £50



22 June

8 June



09:00 - 12:30

13:00 - 16:30



Skip

Scarb

## TRAINING FOR INDIVIDUAL EMPLOYERS AND PERSONAL ASSISTANTS

If you are in receipt of a personal health budget and employ your own staff, we can provide support and training to help you recruit, train and manage your Personal Assistants. Please turn to page 14 for more information [Business Skills & Management]



**NO DATES AT YOUR LOCAL TYRO?**  
CALL US TO DISCUSS



# BUSINESS SKILLS & MANAGEMENT

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## ILM LEVEL 2 AWARD IN LEADERSHIP & TEAM SKILLS | 3 DAYS | £380

Calendar	Alarm	Location
2, 9, 16 June	09:00 - 17:00	Skip
4, 11, 18 September	09:00 - 17:00	Skip
30 October 6, 13 November	09:00 - 17:00	Skip
3, 10, 17 May	09:00 - 17:00	Scarb
7, 14, 21 September	09:00 - 17:00	Scarb

## ILM LEVEL 5 CERTIFICATE IN LEADERSHIP & MANAGEMENT | 7 DAYS | £980

Calendar	Alarm	Location
17, 24, 31 October 7, 28 November 5, 12 December	09:00 - 17:00	Skip
19, 26 October 2, 9, 23, 30 November 7 December	09:00 - 17:00	Scarb

## ESSENTIAL HR FOR MANAGERS | 1 DAY | £95

Calendar	Alarm	Location
19 June	09:00 - 17:00	Skip
25 September	09:00 - 17:00	Skip
8 June	09:00 - 17:00	Scarb

## ILM LEVEL 3 AWARD IN LEADERSHIP & MANAGEMENT | 3 DAYS | £380

Calendar	Alarm	Location
8, 15, 22 May	09:00 - 17:00	Skip
12, 19, 26 July	09:00 - 17:00	Skip
27 September 3, 11 October	09:00 - 17:00	Skip
13, 20, 27 June	09:00 - 17:00	Scarb

## FUNDED ILM LEVEL 3 AWARD IN LEADERSHIP & MANAGEMENT | 5 DAYS | £

Calendar	Alarm	Location
21, 28 June 5, 12, 19 July	09:00 - 17:00	Skip
16, 23 May 6, 13, 20 June	09:00 - 17:00	Scarb
4, 11, 18 October 1, 8 November	09:00 - 17:00	Scarb

**NO DATES AT YOUR LOCAL TYRO?  
CALL US TO DISCUSS**



# BUSINESS SKILLS & MANAGEMENT

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## MANAGING PERFORMANCE | 1 DAY | £95

Calendar	Alarm	Location
29 August	09:00 - 17:00	Skip
26 May	09:00 - 17:00	Scarb

## COMMUNICATION SKILLS | ½ DAY | £50

Calendar	Alarm	Location
7 September	09:00 - 12:30	Skip

## APPRAISALS | ½ DAY | £50

Calendar	Alarm	Location
23 June	09:00 - 12:30	Skip
7 September	13:30 - 17:00	Skip
26 May	13:00 - 16:30	Scarb

## DELIVERING WORLD CLASS CUSTOMER SERVICE | 1 DAY | £95

Calendar	Alarm	Location
13 July	09:00 - 17:00	Skip
8 September	09:00 - 17:00	Skip
7 June	09:00 - 17:00	Scarb
12 September	09:00 - 17:00	Scarb



## USING SOCIAL MEDIA EFFECTIVELY | 1 DAY | £95

Calendar	Alarm	Location
27 June	09:00 - 17:00	Skip
27 July	09:00 - 17:00	Skip
21 September	09:00 - 17:00	Skip
19 October	09:00 - 17:00	Skip
19 May	09:00 - 17:00	Scarb





# BUSINESS SKILLS & MANAGEMENT

📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE



## RECRUITMENT & INTERVIEW SKILLS | ½ DAY | £50



26 May 09:00 - 12:30 Scarb

## MANAGING VOLUNTEERS | 2 DAYS | £195



14, 15 June 09:00 - 17:00 Scarb

## TRAIN THE TRAINER | 2 DAYS | £195



10, 11 July 09:00 - 17:00 Scarb

## PROBLEM SOLVING & DECISION MAKING | 1 DAY | £95



10 October 09:00 - 17:00 Skip  
16 June 09:00 - 17:00 Scarb

## ASSERTIVENESS AND TIME MANAGEMENT | 1 DAY | £95



1 September 09:00 - 17:00 Skip  
9 June 09:00 - 17:00 Scarb

### ALSO AVAILABLE ON REQUEST:

- Conducting Effective Meetings
- Developing a Marketing Plan
- Managing Stress in the Workplace
- Presentation Skills
- Assessor Award
- Positive thinking in the workplace
- Level 3 Award in Education & Training



# DRIVER CPC



📍 SKIP = SKIPTON VENUE SCARB = SCARBOROUGH VENUE

## DRIVER HOURS & WORKING TIME LAWS; DRIVERS RECORDS & TACHOGRAPHS | 1 DAY | £70



4 September 08:30 - 17:00 Skip  
4 May 08:30 - 17:00 Scarb  
25 July 08:30 - 17:00 Scarb

## URBAN & MOTORWAY DRIVING | 1 DAY | £70



1 June 08:30 - 17:00 Skip  
9 August 08:30 - 17:00 Scarb  
10 June 08:30 - 17:00 Scarb

## WORKING SAFELY; DAILY VEHICLE INSPECTIONS | 1 DAY | £70



8 July 08:30 - 17:00 Scarb  
5 October 08:30 - 17:00 Scarb

### ALSO AVAILABLE ON REQUEST:

- Keeping Your Passengers Happy (The School Run; Customer Service for PCV Drivers)
- Access for All (Enhancing the Passenger Experience; Disability Awareness)

Training deadlines for drivers with acquired rights:  
Bus or coach driver - September 2018  
Lorry driver - September 2019



## BAD WEATHER DRIVING; DEFENSIVE DRIVING TECHNIQUES | 1 DAY | £70



25 October 08:30 - 17:00 Skip  
28 June 08:30 - 17:00 Scarb  
16 September 08:30 - 17:00 Scarb

## FIRST AID; MANUAL HANDLING | 1 DAY | £70



27 May 08:30 - 17:00 Scarb  
30 August 08:30 - 17:00 Scarb  
22 September 08:30 - 17:00 Scarb

## DEFENSIVE DRIVING TECHNIQUES; FUEL SAVING DRIVING | 1 DAY | £70



8 August 08:30 - 17:00 Skip



## SKIPTON

CRESCENT HOUSE  
KEIGHLEY ROAD  
SKIPTON  
NORTH YORKSHIRE  
BD23 2LP



## SCARBOROUGH

CAYLEY COURT  
HOPPER HILL ROAD  
SCARBOROUGH  
NORTH YORKSHIRE  
YO11 3YJ

TEL: 01756 797 266

TEL: 01723 588 072

**INFO@TYROTRAINING.CO.UK**

FOR MORE INFORMATION AND ADDITIONAL COURSE DATES VISIT

**WWW.TYROTRAINING.CO.UK**

Tyro Training is the commercial training division of Craven College



### OUR FUNDING AND PARTNERS:



LEEDS CITY REGION  
ENTERPRISE  
PARTNERSHIP